IFC Rev. 00



INFORMATION NOTICE FOR CUSTOMERS

Articles 13 and 14 of EU Regulation n. 679 dated 27 April 2016

"General Data Protection Regulation"

Page 1 of 2

Dear Customer,

in order to prepare and provide the desired estimate and provide the service requested by you and therefore to establish and perform the contract to which you are a party, Lanificio dell'Olivo S.p.A. may become aware (or is already in possession) of information relating to you.

1. Types of Personal Data Processed

The personal data referring to you that may be processed by Lanificio dell'Olivo S.p.A. in its capacity as *Data Controller* are: personal and fiscal data, contact details, information relating to your solvency and punctuality in payments obtained also through third party companies, bank details and other administrative or commercial data necessary for the purposes indicated below.

2. PURPOSE OF DATA PROCESSING

Your personal data will be processed for the following purposes:

- a) to prepare the estimate requested, to perform the contract to which you are a party and all the activities instrumental to it including compliance with legal obligations, including those to the State's financial administration, to provide for accounting and administrative management, to manage existing business relations and any disputes that may arise and, in the event of failure to pay or late payment, to manage the phase of recovery of the receivable;
- **b)** to send by e-mail, advertising material and commercial communications relating to the products and services marketed, invitations to events organized in collaboration with trusted companies or professionals and surveys aimed at assessing the degree of customer satisfaction.

3. LEGAL BASIS AND OPTIONAL NATURE OF DATA CONFERMENT

The legal basis for the processing referred to in point a) is the performance of a contract to which you are a party or of pre-contractual measures taken at the request of the data subject and the fulfilment of obligations under applicable law.

Provision of the requested information is necessary to fulfil legal and contractual obligations, therefore any refusal to provide it will make it impossible for the writer to perform the contract.

The legal basis for the processing referred to in point b) is the legitimate interest of the data controller to use the e-mail address provided by the data subject when selling a product or service in order to promote the direct sale of its own similar products or services.

It should be noted that it is possible to object to the latter at any time, easily and free of charge (see "optout").

The provision of personal data is optional in this case.

4. STORAGE TIME

In relation to the purpose under a): the data will be kept for the period of time necessary for the pursuit of the purposes indicated above and in any case not beyond the terms provided for by specific legal obligations.

In relation to the purpose under b): the data will be processed unless the data subject exercises the right to object.

5. RECIPIENTS OF PERSONAL DATA

In any case, regardless of the purpose in question, the data will be processed by personnel specifically assigned, properly trained and operating under the authority and responsibility of the data controller. Some of the information may be communicated to the subjects listed below:

- Public bodies (tax offices and other agencies);
- Law firms or consulting firms to which the Data Controller has given a specific mandate;
- Ifi Italia International Factors italia S.p.A., a company subject to the direction and coordination of BNP Paribas S.A.-Paris;
- Service and maintenance companies for IT systems or suppliers of computer storage systems;

IFC Rev. 00



INFORMATION NOTICE FOR CUSTOMERS

Articles 13 and 14 of EU Regulation n. 679 dated 27 April 2016

"General Data Protection Regulation"

Page 2 of 2

• Other subjects or companies that carry out activities instrumental to the above purposes.

Only the data strictly necessary for the performance of their functions will be communicated to the above

mentioned subjects.

The detailed list of these subjects is available at the headquarters of the Data Controller and will be provided on your request made in writing to the following e-mail address privacy@lanificiodellolivo.it

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We also wish to inform you that, with regard to the data itself, you, as *the data subject*, may exercise your rights under CHAPTER III of the Regulations at any time. In particular, you have the right to ask the Data Controller for access to the data concerning you, for its rectification or erasure, for incomplete data to be completed, for restriction of processing; to receive the data in a structured format, commonly used and machine-readable; to object to the entire or partial use of data, as well as to exercise the other rights given to you by the applicable regulations.

These rights may be exercised by writing by post to the addresses indicated below or by e-mail to the following e-mail address: [privacy@lanificiodellolivo.it]

Pursuant to art. 77 of the Regulation, you also have the right to lodge a complaint with the Data Protection Authority if you believe that the processing infringes the aforementioned Regulation.

CONTACT DETAILS OF THE DATA CONTROLLER

Data Controller: Lanificio dell'Olivo S.p.A.

Registered office - via Fratelli Cervi, 84, 50013 Campi Bisenzio Fl.

e-mail: privacy@lanificiodellolivo.it

Telephone: +39 055 898641

OPT OUT

If you do not wish to receive advertising material and commercial communications, please write to the following e-mail address: privacy@lanificiodellolivo.it